UNIVERSITY OF TORONTO MISSISSAUGA CAMPUS COUNCIL REPORT NUMBER 26 OF THE CAMPUS AFFAIRS COMMITTEE

JANUARY 9, 2018

To the Campus Council, University of Toronto Mississauga

Your Committee reports that it held a meeting on January 9, 2018 at 4:10 p.m. in the Council Chambers, William G. Davis Building, at which the following were present:

Joseph Leydon, Chair Steven Short, Vice-Chair Ulrich Krull, Vice-President & Principal Atif Abdullah Arjan Banerjee Lee Bailey Arthur Birkenbergs David Boshra Elspeth Brown Gary Crawford Amrita Daniere, Vice-Principal Academic and Dean Nykolaj Kuryluk Hans van Monsjou Mark Overton, Dean of Student Affairs James Parker Sue Prior Noor Rahmeh Susan Senese, Interim Chief Administrative Officer Joanna Szurmak Gerhard Trippen Mariana Villada Rivera Anthony Wensley

Non-Voting Assessors:

Christine Capewell, Director, Business Services Stepanka Elias, Director, Operations, Design & Construction Dale Mullings, Assistant Dean, Students and International Initiatives

Regrets:

Dario Di Censo Shelley Hawrychuk Judith Poë Chester Scoville Andy Semine Amber Shoebridge Jumi Shin

In Attendance:

Sonia Borg, Assistant Director Ancillary & Student Services Andrea DeVito, Assistant Director, Retail Services & Administration Megan Evans, Manager, Parking & Transportation Vicky Jezierski, Director, Hospitality & Retail Operations Chris Lengyell, Assistant Director, Residence Life Terry McQuaid, Executive Director, Sexual Violence Prevention & Support Centre Chad Nuttall, Director, Student Housing & Residence Life

Secretariat:

Cindy Ferencz Hammond, Director of Governance, Assistant Secretary of the Governing Council Mariam Ali, Governance Coordinator, UTM

1. Chair's Remarks

The Chair welcomed members to the first meeting of the year and noted that the nominations for elected positions on Campus Affairs Committee opened on Thursday, January 4, 2018 and would close on Friday, January 12, 2018. The Chair reviewed the available positions for each constituency on the Committee and encouraged those who were interested to submit nominations by the deadline. The Chair advised members to contact Ms Cindy Ferencz Hammond, Deputy Returning Officer if they had any inquiries about the available positions and the nominations and elections process.

2. Developments in Tri-Campus Sexual Violence Prevention & Support Initiatives

The Chair invited Dr. Terry McQuaid, Executive Director, Sexual Violence Prevention & Support Centre to present¹ an update to members on recent developments in this area. Ms McQuaid informed members that the Tri-Campus Sexual Violence Prevention and Support Centre had established a Tri-Campus Sexual Violence Advisory Committee, with Education Advisory and Implementation Groups that would receive advice from Local Advisory Committees on each campus. These groups worked to identify themes and priorities for educational material and to promote collaboration on each campus to support Sexual Violence Centre initiatives. Dr. McQuaid reported that a foundational online education module had been developed for members of the University of Toronto community and was to be released in the coming week. This module would introduce the Sexual Violence Action Plan, share relevant information about reporting options, processes aimed at complainants and respondents, as well as the resources and supports available. In response to a member's question, Dr. McQuaid advised that those staff who did not have regular computer access, such as Facilities or Custodial staff, would be given time during their shift to review the modules. She also clarified that the module was not mandatory, and therefore students and other members of the University community were not required to complete the online module, but that it was highly encouraged.

3. 2018-19 Operating Plans: UTM Service Ancillaries

The Chair informed members that the Committee considered operating plans for all UTM service ancillaries on an annual basis. These plans included a Management Report that described the proposed services and programs offered within the financial parameters of the University's operating budget and financial policies set by the Business Board. The plan also included each ancillary's annual operating budget, as well as changes to programs and levels of service, categories of users, accessibility, and compulsory or optional fees. Only the proposed budget for 2018-19 was presented for approval.

The Chair invited Ms Susan Senese, Interim Chief Administrative Officer, to present the item². Ms Senese reminded members of the university's four financial objectives for service ancillaries: operate without subsidy; provide for capital renewal; maintain a 10 percent operating reserve; and, having achieved all of these objectives, to contribute to the operating budget. Ms Senese noted that prior to being submitted to the CAC, a number of bodies were consulted and provided input into the budgets, which included the review of Residence and Meal plans, Food Services and Parking with their respective advisory committees. She summarized that the 2018-19 parking budget proposed a 3%

¹ A copy of this Presentation is attached as Attachment A.

² A copy of this Presentation is attached as Attachment B.

permit price increase and Pay & Display daily maximum rates would increase by \$1. Residence rates were set to increase between 3.75 to 9% in 2018-19, and meal plan rates included a 4% increase.

During discussion, the following points were made:

- Regarding Food Services, the potential impact of the increase in minimum wage was discussed. Ms Jezierski, Director, Hospitality Services advised that UTM had taken on a different approach than most other universities who had raised prices in anticipation of increased costs. The proposed 4% increase would offset the current increase in food prices only and management would continue to monitor the impact of an increased minimum wage. She added that there were ongoing discussions with the service provider (Chartwells) to ensure that pricing for non-branded outlets would not increase and that hours of operation or service levels were not negatively impacted during this period.
- A member inquired into the rationale behind differentiated rates for residence housing. Mr. Chad Nuttall, Director, Student Housing & Residence Life responded that the primary guiding principle included detailed analysis conducted by an external consultant of market pricing, and student surveys that were obtained for the development of the residence master plan. This data was the impetus for undertaking a more involved annual review of residences, which resulted in a deeper analysis and comparison with peers at University of Toronto and other universities. Extensive consultation during this period had also indicated higher student demand for the Oscar Petersen Hall residences and resulted in differentiated pricing between different residence types. Mr. Nuttall added that the proposed 2018-19 increases were an indication of this reset in prices.
- In response to a question regarding ranking preferences, Ms. Nuttall explained that this was the first year that ranking preferences would be utilized.

On motion duly moved, seconded, and carried

YOUR COMMITTEE RECOMMENDED

THAT, the proposed 2018-19 Operating Plans and Budgets for the UTM Service Ancillaries, as summarized in Schedule 1, the service ancillary capital budgets as summarized in Schedule 5, and the rates and fees in Schedule 6, as recommended by Ms Susan Senese, Interim Chief Administrative Officer, in the proposal dated December 1, 2017 be approved, effective May 1, 2018.

3. Assessor's Report

a. Update on the development of the 2018-19 Compulsory Non-Academic Incidental Fees (Student Services Fees)

The Chair invited Mr. Mark Overton, Dean of Student Affairs & Assistant Principal, Student Services to provide a preparatory presentation for the proposal of mandatory non-academic incidental fees increases, which will be considered by this Committee at its meeting on February 13, 2018. The protocol between U of T and its major student governments on this matter was briefly reviewed, which assures that students' advice on these fees is collected and shared appropriately. Mr. Overton explained that UTM's Quality Service to Students committee, QSS, would vote on these proposals at

its January meeting(s), and the feedback from those votes would be shared with CAC members at the Committee's next meeting. Mr. Overton added that a working group would be undertaking the review of the QSS Terms of Reference in the near future.

b. Update on the Meeting Place Revitalization

Ms Senese provided members with a brief update on the Meeting Place revitalization capital project, noting to members that construction had begun and that the main corridor remained open and regular operations continued for Tim Hortons.

CONSENT AGENDA

On motion duly moved, seconded, and carried

YOUR COMMITTEE APPROVED

THAT the consent agenda be adopted and that Item 6 - Report of the Previous Meeting, be approved.

- 4. Report on Capital Projects as at November 30, 2017
- 5. Report of the Previous Meeting: Report 25 October 31, 2017

Report number 25, dated October 31, 2017 was approved.

6. Business Arising from the Report of the Previous Meeting

7. Date of Next Meeting – Tuesday, February 13, 4:10 p.m.

8. Other Business

There was no other business.

The meeting adjourned at 4:58 p.m.

Secretary January 11, 2018 Chair

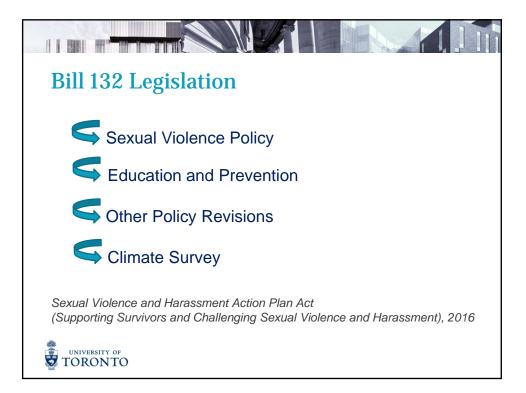


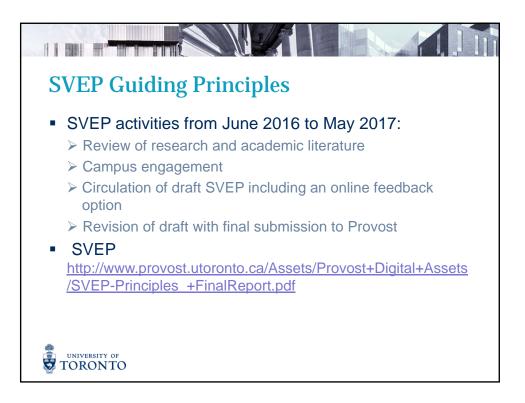
Developments in Tri-Campus Sexual Violence Prevention & Support Initiatives

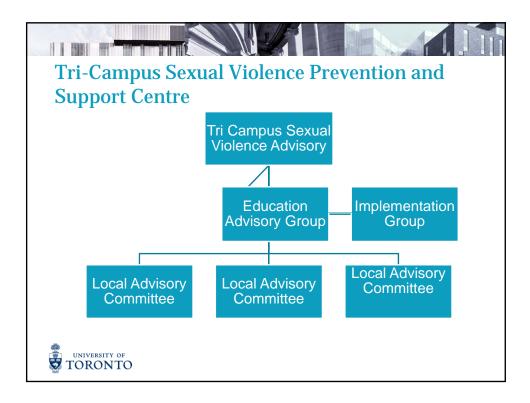
Presented to UTM Campus Affairs Committee

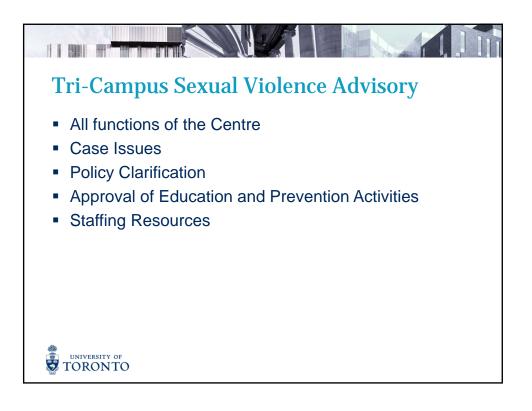
Terry McQuaid, Psy.D., C.Psych. Executive Director Sexual Violence Prevention & Support Centre





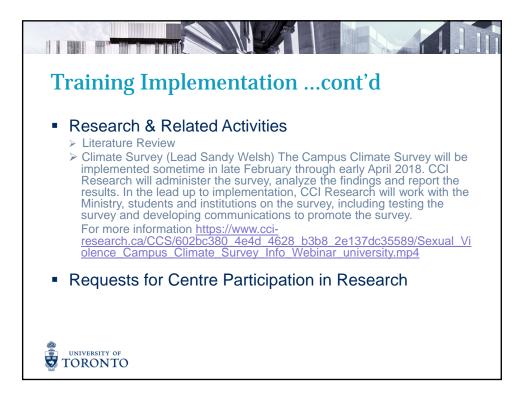






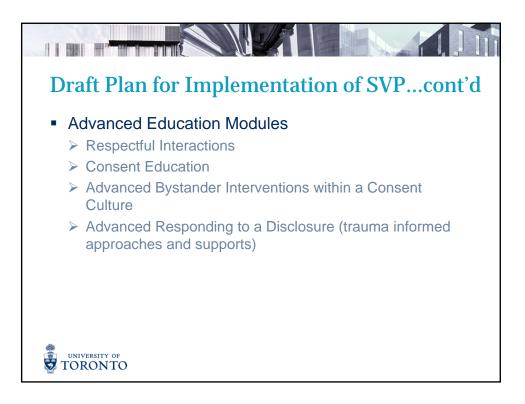


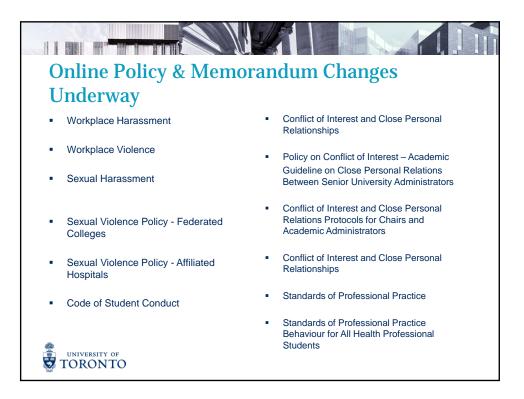














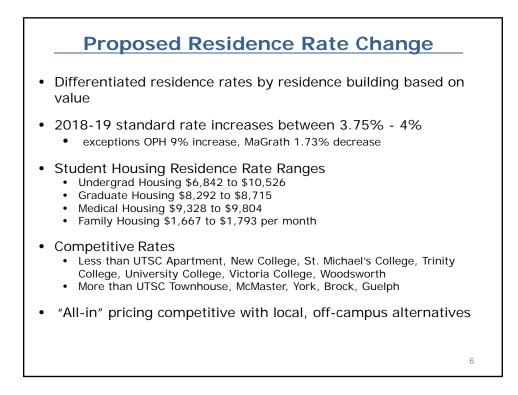


| Objective | Residence | Hospitality | Parking |
|-----------------------------|-----------|-------------|---------|
| Operate without subsidy | Yes | Yes | Yes |
| Provide for capital renewal | Yes | Yes | n/a |
| 10% operating reserve | Yes | Yes | Yes |
| Contribute to operating | No | No | No |



| | (\$000's) | | | |
|--|-----------|------------|-------------|---------|
| | Residence | Conference | Hospitality | Parking |
| Revenue | 14,013 | 1,572 | 2,314 | 4,308 |
| Expenses | 13,594 | 1,202 | 2,050 | 3,737 |
| Net income (loss) | 419 | 370 | 264 | 571 |
| Transfer * | 982 | | 208 | (1,717) |
| Net income (loss) after transfer | 1,401 | 370 | 472 | (1,146) |
| Net income (loss) after transfer 2016-17 | 3,058 | 63 | 813 | 407 |
| Notes: | | | | |





| Summary Statemen | idence It of Opera | ting Res | ults |
|------------------------------------|-----------------------|---------------------|-------------------|
| | 2016-17 Actual | 2017-18 Forecast | 2018-19 Budget |
| Total Revenue | 13,511 | 14,013 | 14,970 |
| Total Expense | 11,388 | 13,594 | 14,430 |
| Operating Results before Transfers | 2,123 | 419 | 540 |
| | | | |



Hospitality Services Budget Considerations

- Food Prices
 - Anticipated 3% increase for all of Canada
 - Minimum wage increases in Ontario to impact prices
- Meal Plans
 - Budgeted Meal Plans increase on average under 4%

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| Summary Statement | itality of Operati | ing Resu | ults |
|------------------------------------|-----------------------|---------------------|-------------------|
| | Food | Food | Hospitality |
| | 2016-17 Actual | 2017-18 Forecast | 2018-19 Budget |
| Total Revenue | 11,358 | 11,840 | 12,503 |
| Total Cost of Sales & Service | 9,017 | 9,530 | 10,297 |
| Contribution Margin-Net Revenue | 2,341 | 2,310 | 2,206 |
| Other Revenue | 24 | 4 | 803 |
| Total Revenues | 2,365 | 2,314 | 3,009 |
| Total Expense | 1,795 | 2,050 | 2,766 |
| Operating Results before Transfers | 570 | 264 | 243 |



| | of Operatii | ng Result | ts |
|------------------------------------|-------------------|---------------------|-------------------|
| | 2016-17 Actual | 2017-18 Forecast | 2018-19 Budget |
| Total Revenue | 1,228 | 1,572 | - |
| Total Expense | 1,114 | 1,202 | - |
| Operating Results before Transfers | 114 | 370 | |





| Summary Statement | king of Operat | ing Resu | lts |
|------------------------------------|-------------------|---------------------|-------------------|
| | 2016-17 Actual | 2017-18 Forecast | 2018-19 Budget |
| Total Revenue | 3,949 | 4,308 | 4,479 |
| Total Expense | 3,116 | 3,737 | 3,725 |
| Operating Results before Transfers | 833 | 571 | 754 |
| | | | |
| | | | 1: |



| | | | | | | SCHEDULE |
|-------------------|---------------|--------------|---------------------------------------|---------------------------|--------------------------------|--------------------------------|
| | Sory | | of Toronto Mis | sissauga Idget Summary | | |
| | Projected Op | erating Resu | ilts for the yea | r ending April 3 | 30, 2019 | |
| | (with compara | | surplus for the y usands of dollar | ear ending April s) | 30, 2018) | |
| | | | | | | |
| | | | Net Operating Results before | | Net Operating Results after | Net Operating Results after |
| Service Ancillary | Revenue | Expense | Transfers | Transfers in/(out) | | Transfers 2018 |
| Residence | 14,970 | 14,430 | 540 | - | 540 | 1,40 |
| Conference | - | - | - | (799) | (799) | 37 |
| Hospitality | 3,009 | 2,766 | 243 | 799 | 1,042 | 47 |
| Parking | 4,479 | 3,725 | 754 | (1,185) | (431) | (1,14 |
| Total | 22,458 | 20,921 | 1,537 | (1,185) | 352 | 1,09 |
| | | | | | | |

| | | SCHEDULE 5 |
|-------------------|--|------------------|
| Service Service | Iniversity of Toronto Mississau Ancillaries Operations Budget mmary of 2018-19 Capital Bud with comparative figures for 2017- (thousands of dollars) | Summary dgets |
| Service Ancillary | 2018-19 | 2017-18 |
| Residence | 590 | 1,214 |
| Conference | - | - |
| Hospitality | 882 | 180 |
| Parking | - | 25 |
| Total | 1,472 | 1,419 |

SCHEDULE 6

| | 2017-18 \$ | 2018-19 \$ | Increase \$ | Increase % | Prior Year Increase % |
|---|---------------|---------------|----------------|---------------|-----------------------------|
| Parking | | | | | |
| Reserved & CCT Garage (annual) | 1,051.16 | 1,082.69 | 31.53 | 3.0% | 3.0% |
| Premium Unreserved (annual - Lots 4,8,9) | 750.19 | n/a | n/a | n/a | n/ |
| Unreserved (annual - Lots 4 & 8 only) | 725.87 | 747.65 | 21.78 | 3.0% | 3.0% |
| Student Unreserved (sessional - Lots 4 & 8 only) | 302.43 | 311.50 | 9.07 | 3.0% | 3.0% |
| Unreserved Afternoon (annual - after 3:30pm) | 210.00 | 220.00 | 10.00 | 4.8% | 5.6% |
| Commercial (annual - Lots 4,8,9) | 1,216.10 | 1,252.58 | 36.48 | 3.0% | 3.0% |
| Pay & Display (daily maximum) (6:30am to 8:00am next day) | 14.00 | 15.00 | 1.00 | 7.1% | |
| Pay & Display (evening/weekend) (5:00pm to 8:00am next day) | 6.00 | 6.00 | - | - | |
| Pay & Display (per half hour) (6:30am to 5:00pm) | 2.50 | 2.50 | - | - | |
| Pay & Display (per half hour) (weekdays 5:00pm to 8:00am next day; weekends & holidays) | 1.00 | 1.00 | - | - | |

| | | | | SCHEDULE | 6, continued | |
|--|---------------|---------------|----------------|---------------|---------------|--|
| University of Toronto Mississauga Schedule of 2018-19 Ancillary Rates | | | | | | |
| | 2017 10 | 2010 10 | 1 | 1 | Prior Year | |
| | 2017-18 \$ | 2018-19 \$ | Increase \$ | Increase % | Increase % | |
| Food | | | | | | |
| Group A | | | | | | |
| Regular + 500 | 4,325 | 4,500 | 175 | 4.0% | n/a | |
| Regular+250 | 4,075 | 4,250 | 175 | 4.3% | n/a | |
| Regular+100 | 3,925 | 4,100 | 175 | 4.5% | n/a | |
| Small+500 | 3,925 | 4,050 | 125 | 3.2% | n/a | |
| Small+250 | 3,675 | 3,800 | 125 | 3.4% | n/a | |
| Small+100 | 3,525 | 3,650 | 125 | 3.5% | n/a | |
| Group B | | | | | | |
| Regular + 500 | 2,825 | 2,925 | 100 | 3.5% | | |
| Regular+250 | 2,575 | 2,675 | 100 | 3.9% | | |
| Regular+100 | 2,425 | 2,525 | 100 | 4.1% | | |
| Small+500 | 2,500 | 2,600 | 100 | 4.0% | n/a | |
| Small+250 | 2,250 | 2,350 | 100 | 4.4% | n/a | |
| Small+100 | 2,100 | 2,200 | 100 | 4.8% | n/a | |
| | | | | | | |

| SHRL | 2018-19 | Rates |
|------|---------|-------|
|------|---------|-------|

| | Period | 2017/18 | % Change | 2018/19 |
|---------------------------------------|-----------------|---------|----------|---------|
| Undergraduate Student Housing | | | | |
| Roy Ivor Hall & Erindale Hall | Sept 1 - Apr 30 | 10,121 | 4.00% | 10,526 |
| Erindale Hall - Double | Sept 1 - Apr 30 | 6,579 | 4.00% | 6,842 |
| Oscar Peterson Hall | Sept 1 - Apr 30 | 9,125 | 9.00% | 9,946 |
| MaGrath Valley | Sept 1 - Apr 30 | 10,121 | -1.73% | 9,946 |
| MaGrath Valley - Double | Sept 1 - Apr 30 | 6,579 | -1.73% | 6,465 |
| Schreiberwood | Sept 1 - Apr 30 | 9,125 | 3.75% | 9,467 |
| McLuhan Court | Sept 1 - Apr 30 | 9,125 | 3.75% | 9,467 |
| Putnam Place | Sept 1 - Apr 30 | 9,125 | 3.75% | 9,467 |
| Leacock Lane | Sept 1 - Apr 30 | 9,125 | 3.75% | 9,467 |
| Graduate Student Housing | | | | |
| Schreiberwood - Small Bachelor | Sept 1 - Apr 30 | 7,992 | 3.75% | 8,292 |
| Schreiberwood - Large Bachelor | Sept 1 - Apr 30 | 8,400 | 3.75% | 8,715 |
| Medical Student Housing | | | | |
| Schreiberwood - Small Bachelor | Sept 1 - May 30 | 8,991 | 3.75% | 9,328 |
| Schreiberwood - Large Bachelor | Sept 1 - May 30 | 9,450 | 3.75% | 9,804 |
| Family Student Housing - Monthly Rate | | | | |
| Schreiberwood - 3 bedroom | May 1 - Aug 31 | 1,588 | | 1,667 |
| Schreiberwood - 3 bedroom | Sept 1 - Apr 30 | 1,667 | 3.75% | 1,730 |
| Schreiberwood - 4 bedroom | May 1 - Aug 31 | 1,646 | | 1,728 |
| Schreiberwood - 4 bedroom | Sept 1 - Apr 30 | 1,728 | 3.75% | 1,793 |

